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NPI Billing Refresher

July 5 and 11, 2007

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MassHealth Payments To NPI

Payments Continue to Be Issued to MassHealth Pay-to Provider Number

MassHealth originally planned to begin issuing payments and 835 transactions to pay-to NPIs on July 1, 2007; however, there has been a change to this start date. You will continue to receive MassHealth payments issued to your seven-digit MassHealth pay-to provider number until further notice.

Please check this Web page again and review future remittance advice messages for the latest developments on this issue. Thank you for your patient and assistance during this transition.

Billing With Taxonomy Codes

MassHealth providers should not enter a taxonomy code on their claims unless they have been instructed to do so by MassHealth. In special circumstances, the taxonomy code is used to assist in processing your claims along with the NPI. Most providers do not require the use of the taxonomy code.

Billing With Taxonomy Codes

Providers that have one NPI that matches to one MassHealth provider number do not need to use taxonomy.

Providers that have many NPI that match to one MassHealth provider number do not need to use taxonomy.

Paper Claim Update

Providers billing on paper must use the revised claim forms on all new submissions and resubmissions. MassHealth has the revised claim forms in stock and has filled all backlogged orders. Even if you do not have your NPI or cannot submit claims with your NPI, you must begin using the revised claim forms.

Billing Using Seven-Digit MassHealth Number

If you are not prepared to send claims to MassHealth with your NPI, you must send MassHealth a contingency plan. Contingency plans should be sent to npi@mahealth.net.

You should continue to follow the billing instructions prior to NPI for your specific claim type. Pay to provider numbers should be listed in the appropriate field. Servicing provider numbers, when required, should be included in the appropriate fields.

Billing Using NPI on MassHealth Claim Forms

Providers should follow the guidelines outlined on the MassHealth NPI Web page located at:
www.mass.gov/masshealth/npi.

In order for claims to be adjudicated correctly, the Billing (Pay to) provider number should be entered in field 1A.

Rendering (Servicing) provider numbers, when required, should be included in the appropriate fields:

Claim Form No. 4 field 11A

Claim Form No. 5 field 23

Claim Form No. 9 field 1C

Billing on the UB-04

You should follow the NUBC manual for field definitions. You should refer to the MassHealth billing instructions for your specific provider type for some specific values on completing the UB-04.

MassHealth has not changed the claim processing requirements with the transition to the UB-04. Providers must still submit the field codes as outlined in their provider manual.

Billing on the UB-04

Field 4 – Type of Bill: Enter the appropriate three-digit type of bill (TOB) for the service and provider being billed. If a four-digit TOB is entered, MassHealth will use the last three digits to process the claim.

Field 7 – Un-named: You must list the covered days in this field. MassHealth will not process the covered days if reported as a value code.

Field 56 – NPI: You must list the **Billing (Pay to) Provider NPI** in this field.

Field 57 – Other Prv ID: If you must list your seven-digit MassHealth provider number, enter it in the first field. Do not enter your tax identification number.

Field 66 – DX: Do not enter the Present on Admission (POA) indicator on your claim.

Billing Errors

Claims are submitted with the Rendering (Servicing) provider number in the Billing provider number field and vice versa. Claims will adjudicate to the incorrect provider number.

Claims are submitted with a valid NPI and MassHealth provider number, but they are not the correct numbers for the claim.

Claims are submitted with an individual NPI number for the Billing provider NPI. The facility or group name is listed as the Billing provider.

Claims are submitted with a different taxonomy code than was sent the in data summary letter.

MassHealth claim forms are submitted with Medicare provider numbers.

Claims are submitted for an NPI that has not been processed by MassHealth.

Electronic Claims

Providers should submit both the 2010AA, Billing and 2010AB, Pay To provider loops when the information is different. Providers should only use the 2010AA loop if the information is the same.

837I claims must be submitted with the covered days reported in 2300 Claim Quantity, QTY02. Claims are being submitted with no covered days.

You must submit the claims with the appropriate NPI or MassHealth provider number. Claim submitted with only a TIN/SSN will not adjudicate to the correct provider.

MassHealth Denials for 018

018 - There was a submission error on the claim: Certain claims submitted to MassHealth with both a seven-digit MassHealth provider number and NPI may deny for error 018. The denial occurs when the NPI on the claim corresponds to a seven-digit MassHealth provider number other than the one submitted on the claim.

Resolution: If a claim denied for error 018, verify the NPI number and MassHealth provider number billed match those indicated in the data summary letter sent to you by MassHealth and contact MassHealth Customer Service at 800-841-2900.

MassHealth is committed to keeping providers up to date by posting the most current information to the Web. Please be sure to check mass.gov/masshealth on a regular basis.

Use the following at www.mass.gov/masshealth to be sure you are up to date:

- Important National Provider Identification (NPI) Information
- News & Updates
- Message Text